Cue Reservation System Demo Set

User Manual

10.02.2012

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UM041_CRS_DemoSet
10.02.2012
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Overview

Cue Reservation System Demo Set includes all necessary equipment for CRS functionality demonstration. It is fully programmed and configured.

CRS is based on connection to Microsoft Exchange server. This server is located in CUE company and it is available throw Internet connection. For proper demonstration it is necessary to have network with working DHCP server and Internet connection.

PC with Microsoft Internet Explorer is necessary for demonstration and it is not part of demo set.

Microsoft Exchange server is not part of Demo set and it is available via Outlook Web Access on **https://193.86.3.66/owa**. We recommend to use Microsoft Internet Explorer 8 or higher. For more details how to use Web Outlook see chapter Exchange Web Interface.

All devices have to be connected regarding instructions on in chapter Connection Diagram and Installation Steps.

Demo set touch panels are configured for two rooms BOARDROOM 1 and BOARDROOM 2.

Microsoft Exchange Server is configured for totally 5 rooms (BOARDROOM 1 to 5) and all these rooms are displayed on room overview monitor.

PACKAGING

Dimensions And Weight

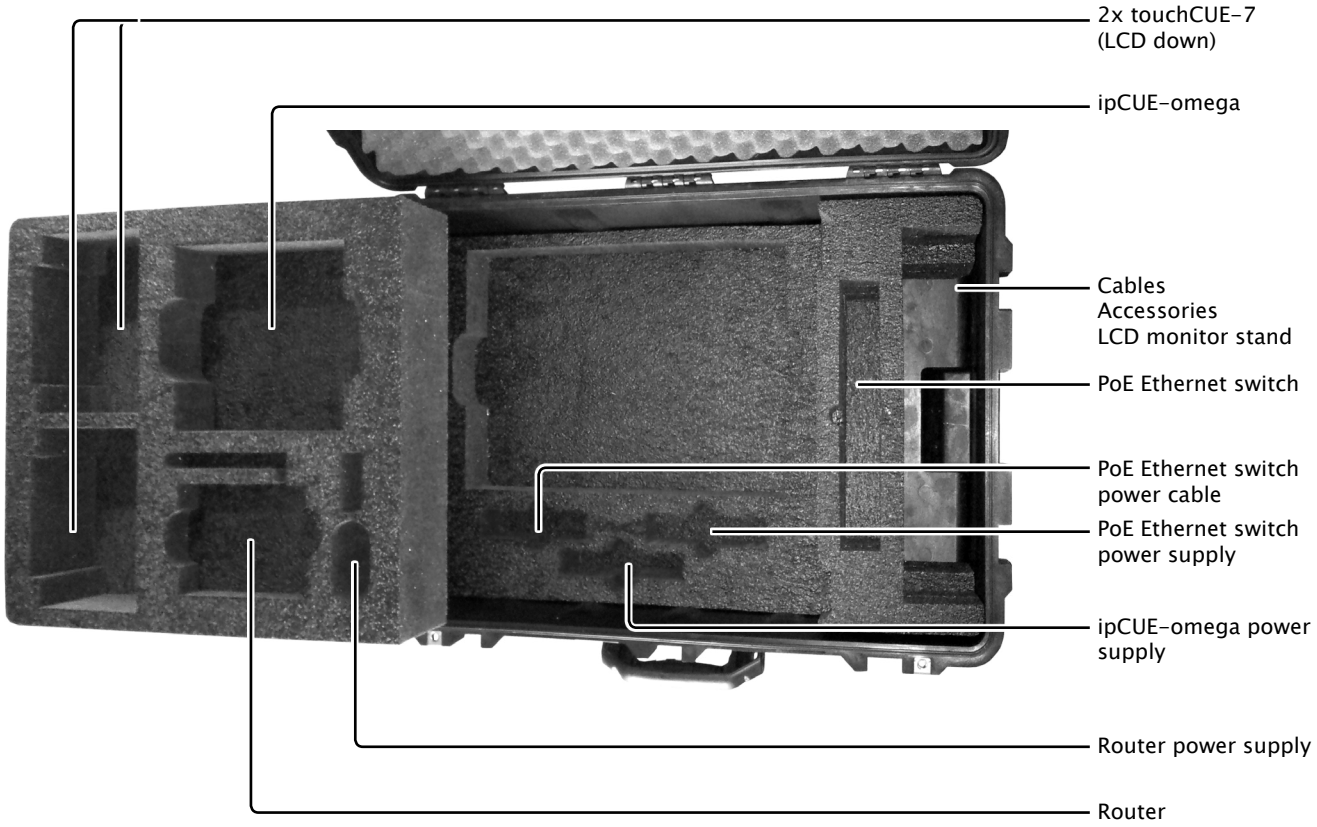
Carrying case dimensions: 810 x 520 x 320 mm

Total weight: 25 kg

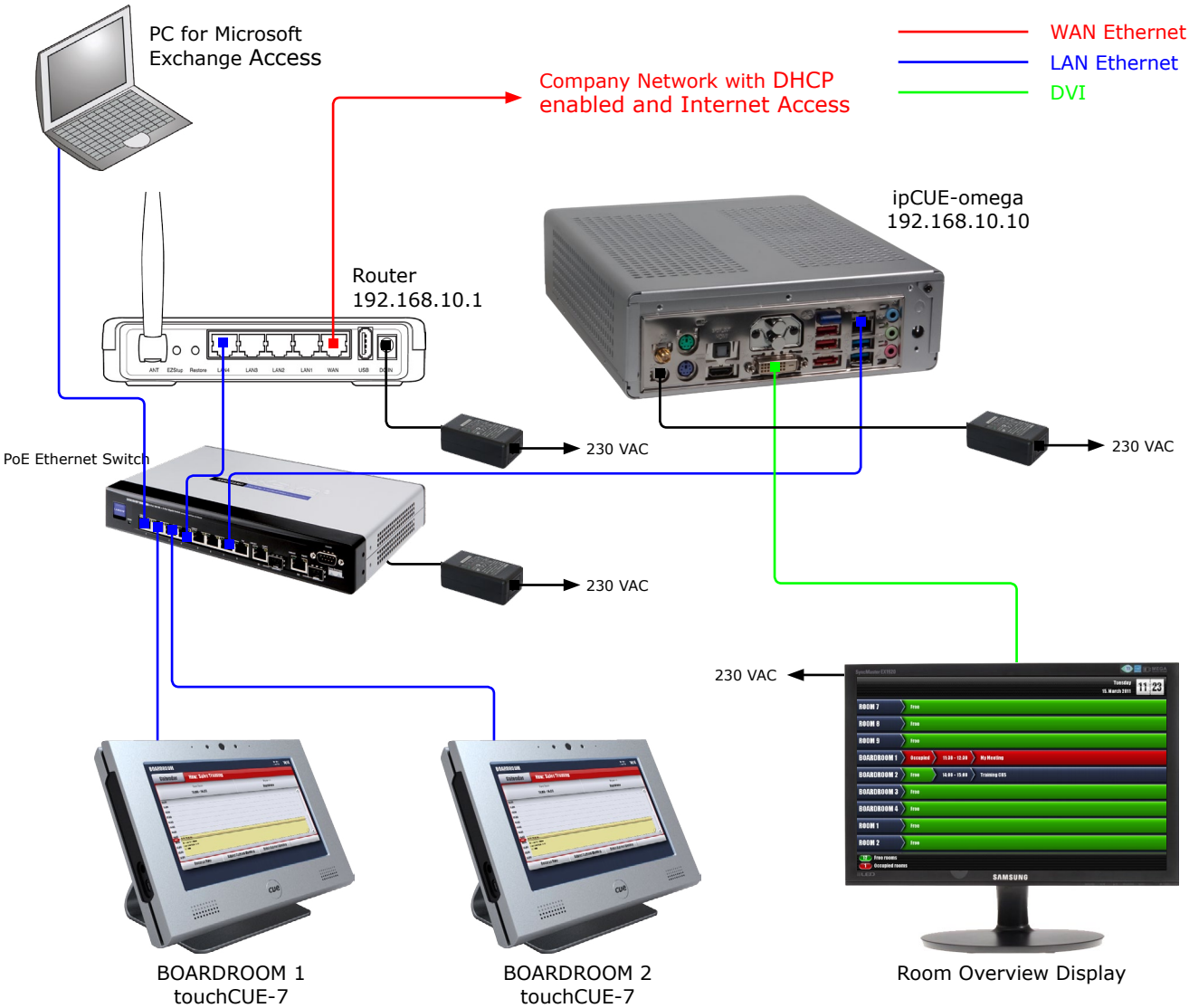
Box Contents

1. ipCUE-omega incl. power supply
2. 2x touchCUE-7
3. PoE Ethernet Switch Linksys SRW208P incl. power supply
4. Router Asus WL-520GU incl. power supply
5. 1x LCD monitor Samsung EX1920W incl. power supply cable
6. 5x Cat5 Straight Cable, 2 m, blue color
7. 1x Cat5 Straight Cable, 5 m, red color
8. 1x DVI cable
9. Power extension with surge protection
10. Set of international power socket adapters
11. User Guide
12. CD including User Guide in PDF format
13. Carrying Case Peli, dimensions 800 x 520 x 320 mm

Packaging Chart



Connection Diagram



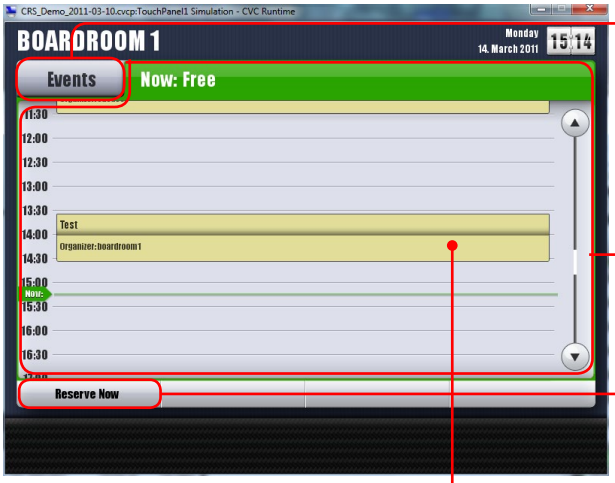
Installation Steps

1. Don’t connect any power supply and switch off the power extension.
2. Connect Router WAN port to your network with Internet access. Network has to be DHCP enabled.
3. Connect all devices to PoE Ethernet Switch as described above. Don’t use ports G1 and G2.
4. Connect PC for Microsoft Exchange Access to PoE Ethernet Switch. Ethernet card on PC has to be DHCP enabled.
5. Connect ipCUE-omega HDMI/DVI output to LCD display using cable HDMI to DVI.
6. Connect power supplies
   - Router
   - PoE Ethernet Switch
   - LCD monitor
   - ipCUE-omega
7. Connect the power extension to power socket. Use appropriate adapter if necessary.
8. Switch on the power extension.
9. Wait approx. 1 to 2 minutes for system initialization, connection to the Microsoft Exchange server and data download.

Room User Interface

Basic Navigation

Screen **Now** displayes events for current day.

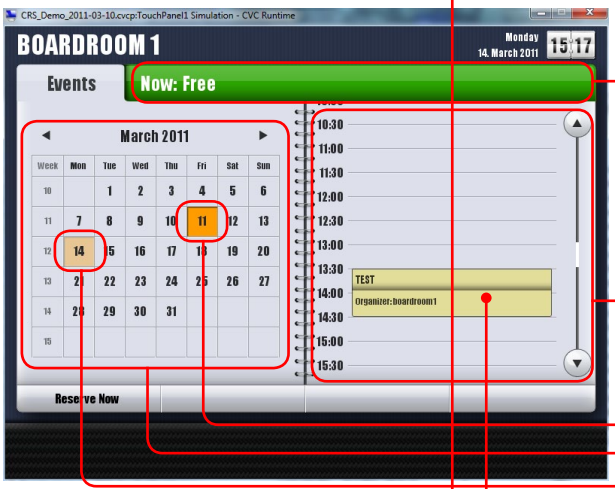


This Tab activates screen Events

This area contains events (appointments) for current day. Use arrows for time scrolling.

This button allows to create reservation using screen Reserve Now.

Screen **Events** displays events for any selected date.



This Tab activates screen Now.

This area contains events (appointments) for day selected by date picker. Use arrows for time scrolling.

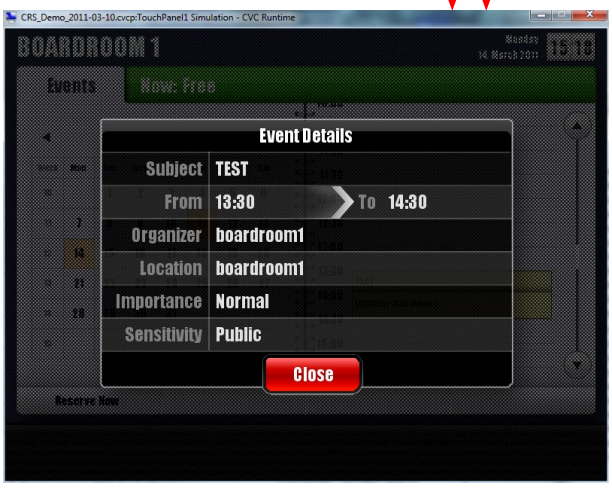
Selected day

Date picker

Current day

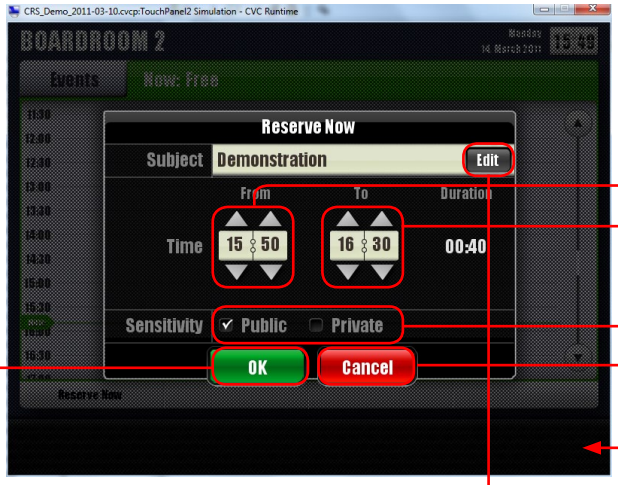
Click event for more event details.

Screen **Event Details**



Reserve Now

Screen **Reserve Now**



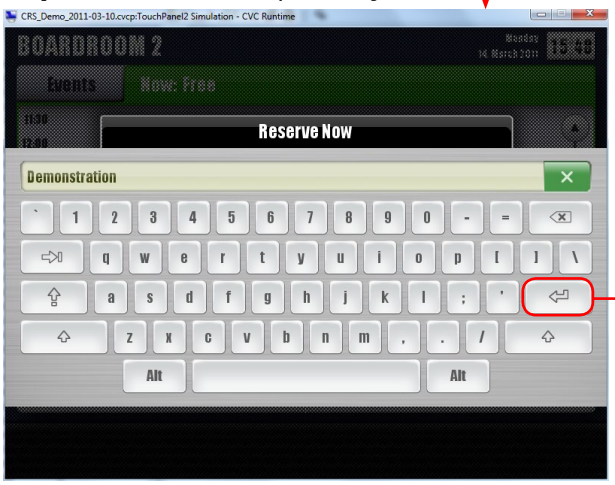
Set event start time

Set event end time

Set event sensitivity*

Cancel reservation

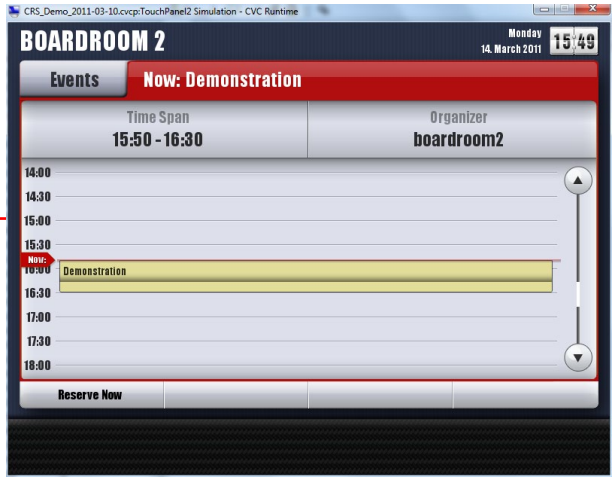
Keyboard allows to input Subject



Set event subject (description name)

Confirm reservation

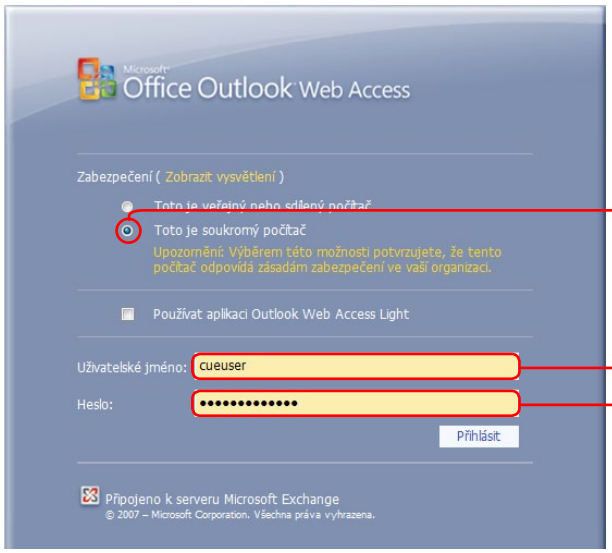
Screen **Now** displays new event.



* If meeting is marked as PRIVATE, title PRIVATE MEETING" is displayed instead of real event subject. All details of this event will be hidden.

EXCHANGE WEB INTERFACE

- Run Internet Explorer on PC for Microsoft Exchange Access.
- Go to https://193.86.3.66/owa.
- Don't worry to click Continue to this website (not recommended). It is standard feature of trial version of Microsoft Exchange server which is used for demonstration. If any time this window appears, click Continue to this website (not recommended).
- Be patient and wait for response.
- Login to Web Access
  Check Private Computer
  Fill User name: cueuser and Password: reservation.1

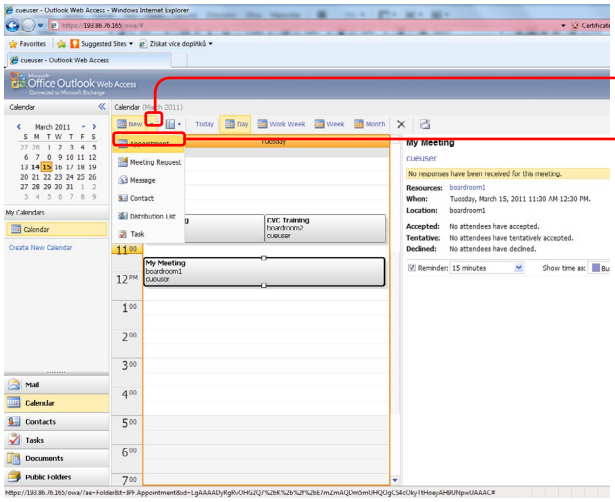

Office Outlook Web Access
Zabezpečení (Zobrazit vysvětlení)
Toto je soukromý počítač
Upozornění: Výběrem této možnosti potvrzujete, že tento počítač odpovídá zásadám zabezpečení ve vaší organizaci.
Používat aplikaci Outlook Web Access Light
Uživatelské jméno:
cueuser
Heslo:
Přihlásit
Připojeno k serveru Microsoft Exchange
© 2007 – Microsoft Corporation. Všechna práva vyhrazena.

Use this selection (private computer)

Fill **cueuser**

Fill **reservation.1**

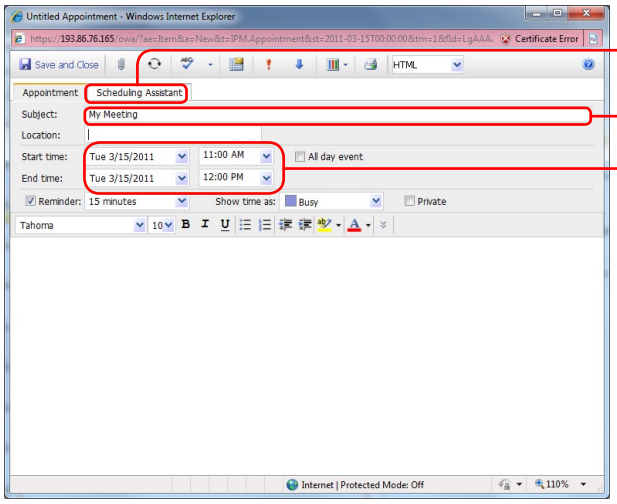
- Go to Calendar section using menu on the left side.



Step 1: Click the arrow

Step 2: Select Appointment. If certificate trouble window is displayed, click Continue to this website (not recommended).

- Create new Appointment: Select Menu - New - Appointment
- Fill the appointment subject and time

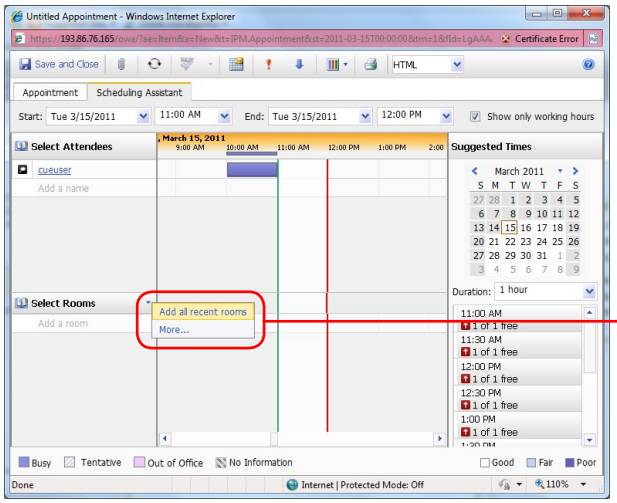


Step 3: Select room in scheduling assistant

Step 1: Fill Subject

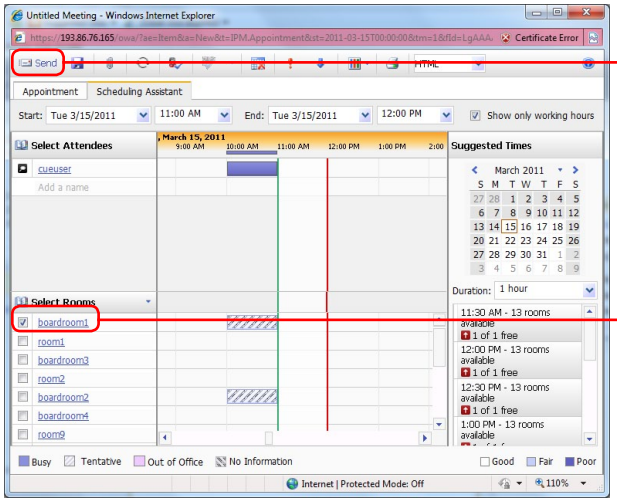
Step 2: Set Start time and End time

- Select room and confirm appointment as described on the picture below. More rooms can be selected in one step.



Step 1: Click arrow

Step 2: Select Add all recent rooms



Step 4: Confirm

Step 3: Select room where appointment will be held. Boardroom1 or Boardroom2 will be displayed on touch panels, other rooms are displayed only on room overview monitor.

- New appointment will be displayed on the touch panel BOARDROOM 1. By the same way you can create appointment for BOARDROOM 2. All new appointments are displayed on room overview LCD monitor too.

TROUBLESHOOTING

Data not available displayed on room overview display

- Check Internet access of the router. You can use PC for Microsoft Exchange Access connected to the router.
- Check all Ethernet data cables.
- Switch off and on ipCUE-omega.

Lost CUEnet displayed on touch panel

- Check all Ethernet data cables.
- Switch off and on ipCUE-omega.

How to check local Ethernet functionality

- Start Web Browser on PC for Microsoft Exchange Access connected to the router.
- Enter address 192.168.10.10 for ipCUE-omega Admin Web.
- Enter address 192.168.10.11 for Boardroom 1 touch panel Admin Web.
- Enter address 192.168.10.12 for Boardroom 2 touch panel Admin Web.
- If all Admin Web pages are accessible the local network is OK.

Time problem

- If room overview display or touch panels show wrong time or date, set proper time zone using Admin Web of ipCUE-omega and touch panels.
- NTP server (Internet clock) in ipCUE-omega and in touch panels is switched on. In case of troubles switch off Internet clock and set date and time manually.

DHCP not available on Company Network

- Open admin web pages of the router on 192.168.10.1, login: admin, password: admin.
- Go to WAN Section and set WAN port IP address manually to meet the requirements of company network.

SUPPORT

In case of troubles please contact

- Richard Milek, richard.milek@cuesystem.com
- support@cuesystem.com

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